



Our Security Policy

1. All Reservations must be accompanied by a valid Credit or Debit card in the name of the person reserving the room or event. Prior to arrival, up to 48 hours and within the cancellation terms, the Credit or Debit card supplied for the reservation MAY be charged in full for the value of the total stay.
2. If a card does not meet the security requirements, full cancellation will apply to all reservations linked to the card provided.
3. Upon Check in, the same valid Credit or Debit card used to secure the reservation, (i.e. valid bank card in the name of the reserved party), must be available to validate the stay and for possible pre-authorization purposes.
4. Minimum pre-authorization of €100 or more will be required to cover any additional incidentals or costs that may be incurred outside the value of the full reservation. Additional charges may also be applied to the valid card provided if a guestroom is deemed not suitable for resale. Provision of a valid card and confirmation email and signed registration card is consent. All additional charges that may be applied post departure, will be charged and the card holder will then be notified. Any information, including receipts, images and statements required to validate the additional charges will be provided on request.
5. Pre-authorization values may vary depending on seasonality, fluctuation of rates and are at the discretion of Management. If additional charges are NOT incurred during the stay, pre-authorization will be released within 24 Hours after departure. This may take longer to appear on your statement depending on the card you use and the bank you work with.
6. For Safety and Security purposes, on check in a valid photo ID may be requested to confirm that the Reservation Details and Credit or Debit card used to secure the Reservation corresponds with the Valid Photo ID.