

## Our Paw Policy

We are a pet friendly hotel with one small pet permitted within strictly allocated hotel rooms and outdoor kennels accompanying the self-catering villas.

We offer pets their own Room Only, Bed & Breakfast & even Dinner rates. Only a strict selection of our spacious guestrooms are Dog Friendly so there is limited availability. Customers are required to contact us directly to reserve a pet friendly guestroom and to receive the pet friendly package deal.

In the hotel there is a Pet charge of  $\notin$  30 Room Only per night. At your time of booking guests are advised to contact the hotel directly as demand often exceeds supply. To find out more information on your stay with your pet, click <u>here</u>.

The following are our required rules for Pets:

- Generally a small Pet is considered to weigh less than 22lbs or be shorter than 16 inches.
- Owners of Dogs are not to leave the grounds of the hotel unless the pet is in the care of a nominated person and this information is advised to the hotel.
- If a pet is causing a disturbance that interferes with comfort and well-being of other guests, the pet will be required to be removed from the hotel building.
- Pets are not allowed within the public areas of the hotel ie. The lobby, bars and restaurants, excluding dogs for the visually impaired/ assistance dogs.
- Pets must remain on leads at all times within the hotel and on the hotel grounds and are never to be left unattended.
- Pets should be walked by persons of 12 years and older.
- Owners are requested to clean up after their pet when on walks.
- One Pet per guest room only.
- Owners are requested to bring their own food requirements for their pets, if on a Room Only basis.
- Owners are can avail of our beautiful surrounds of the hotel and the Glanmire area to walk their pets.
- Arrangements must be made with housekeeping to service the room with pet gone or with owner present.
- When registering at the front desk, the pet owner agrees to the hotel's pet policies, to be responsible for any damage or injury caused by the pet, and to absolve the hotel staff of any liability if the pet or another guest is injured.
- Pets must be washed and on flea medication prior to arrival.
- If Owners wish they can bring their own pet bedding; no pets on the beds or furniture.

We here at Cork's Vienna Woods Hotel love animals and we will do our best to assist you with your break away with your pet.